

BFTS- Remote Access Connection

1. Download

Download and save the BFTS Remote Access Client “FastViewer” from the link below.

http://bfts.de/wp-content/uploads/FastClient_V_3-20-0055.zip

2. Unzip

Unzip the Remote Access Client software and save it to your preferred path.

3. Execute

Execute Remote Access Client (“FastClient”) by double-click on the icon.



4. Session ID / Name

Enter the forwarded **Session ID** in the designated field.

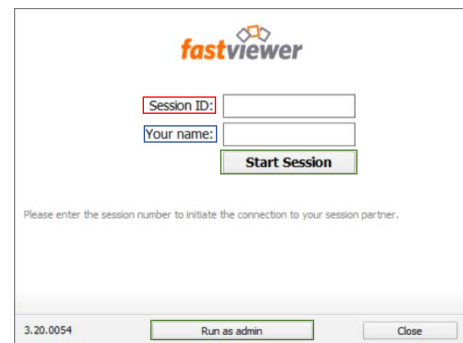
Enter **your name** in the designated field.

5. Start Session

Press **Start Session** to connect with BFTS.

NOTE

In terms of a remote access support session please run the software with administration rights by clicking **Run as admin**. You will therefore grant BFTS permission to execute all task on your computer with administration privileges, allowing e.g. software installations.

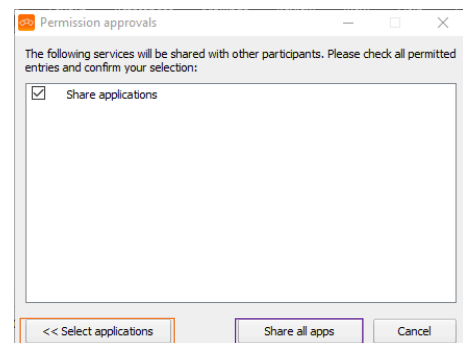


6. Permission approval

Once software is starting and you are about to share your screen the remote access client will prompt you to permission approval window.

NOTE

For remote access purposes please now click **Share all app** **app**. Otherwise, **select the apps** you want to share.



7. SEE YOU SOON